

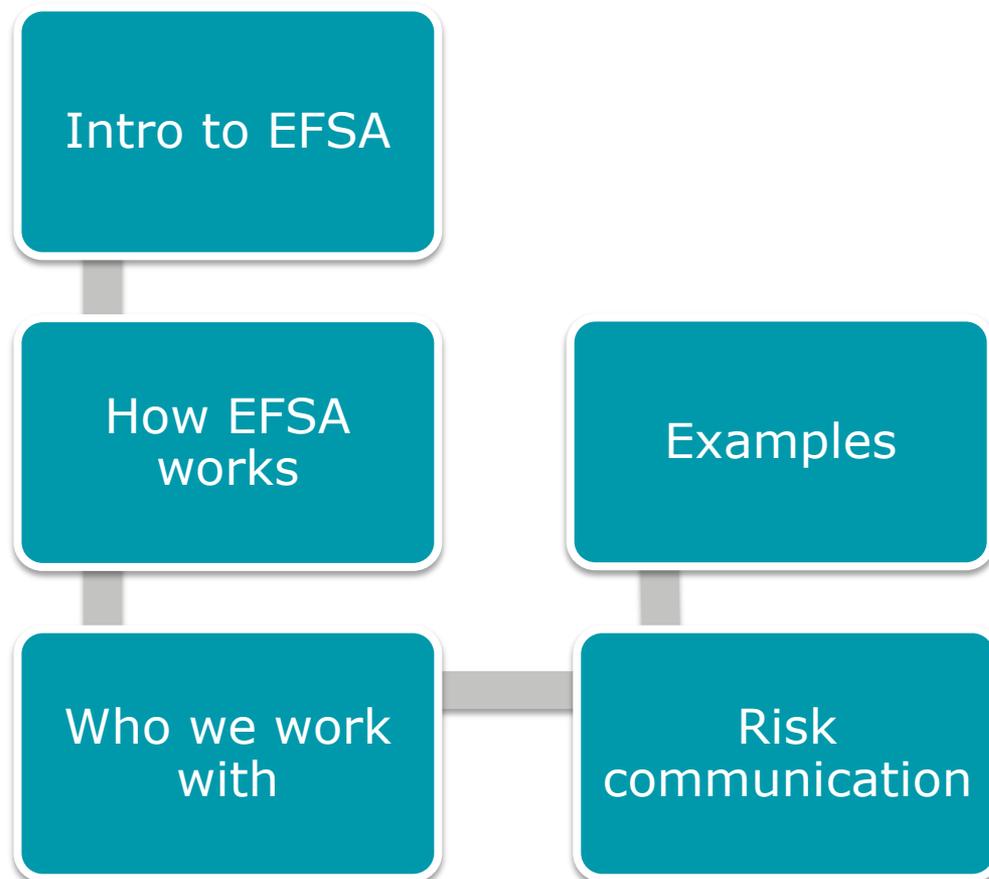


Risk perception and communication: The EFSA experience

Barbara Gallani
Head of Communication Engagement and
Cooperation, EFSA

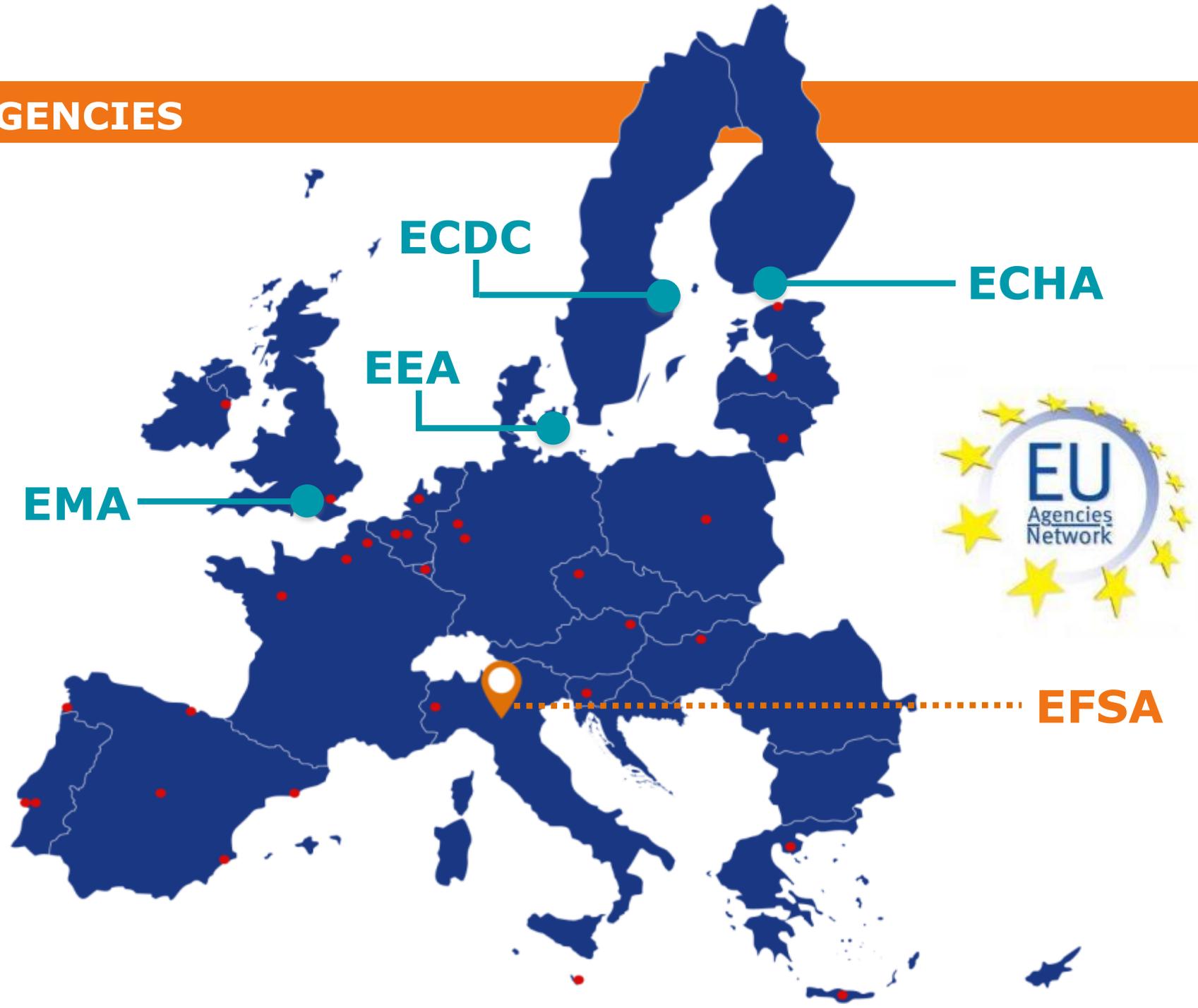
Parma Summer School 2018
15 May 2018

OUTLINE



Intro to EFSA

EU AGENCIES





HEADQUARTERS
in the **heart of Parma**

WHAT EFSA DOES



Provides independent scientific advice and support for EU risk managers and policy makers on food and feed safety



Provides independent, timely risk communication



Promotes scientific cooperation

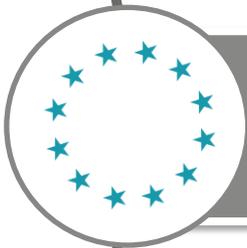
KEEPING FOOD SAFE IN THE EU



WHAT EFSA DOES **NOT** DO



Develop food safety policies and legislation



Adopt regulations, authorise marketing of new products



Enforce food safety legislation

EFSA AT A GLANCE

ESTABLISHED

2002



> 450 staff



> 1,500 experts



1,000 meetings/year

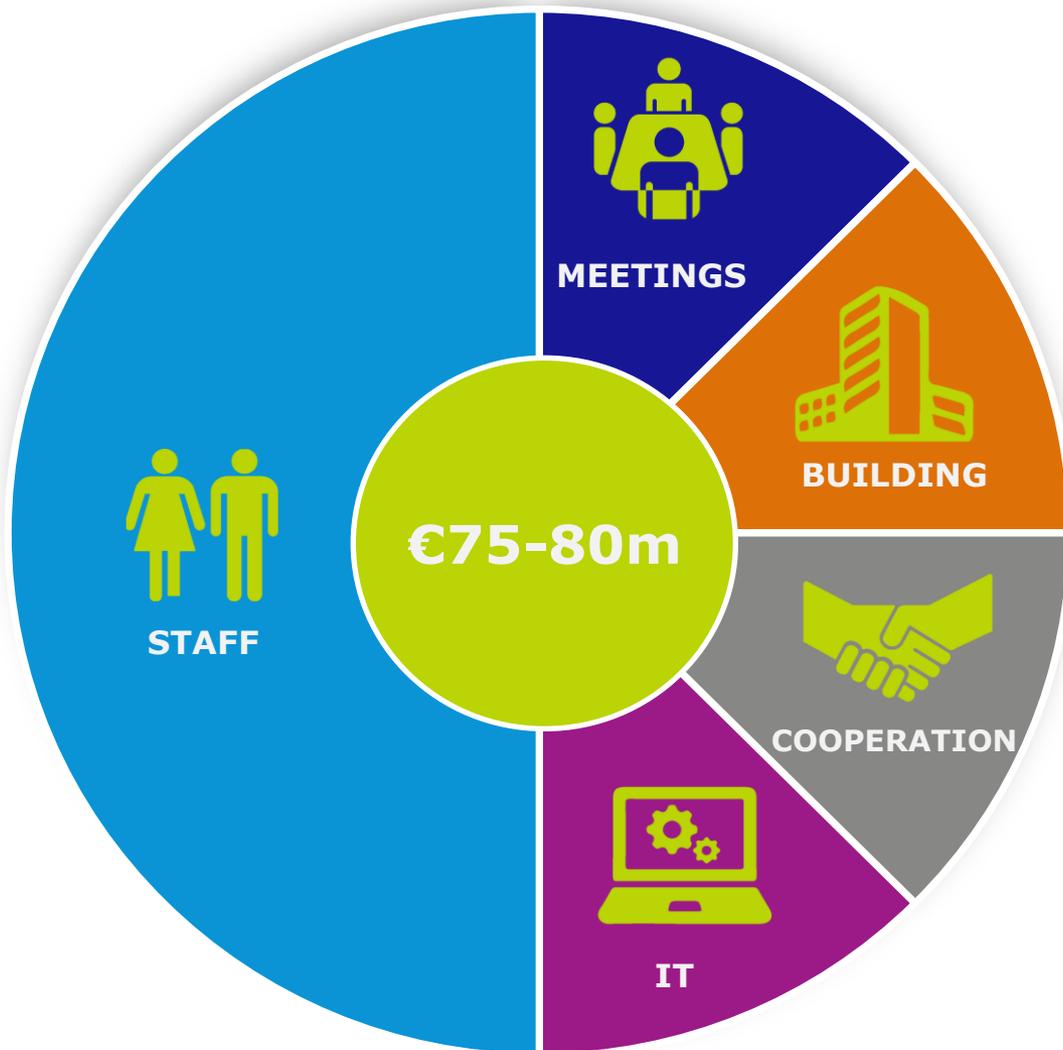


20% tele-meetings



5,000 outputs /
500 a year

FUNDING



THE CONTEXT OF EFSA'S WORK IS CHANGING...

Public expectations
and benefits/
opportunities of
greater transparency
and engagement

Emergence of new
risks and hazards

Evolving scientific
knowledge, creating a
need for innovative
and collaborative
approaches

The impact of
globalisation

Availability of
expertise for EFSA's
multidisciplinary
needs

How EFSA works

FROM A MANDATE TO AN OPINION



SCIENTIFIC EXPERTISE

Scientific Committee

- Ensures consistency
- Issues guidance
- Assesses emerging risks

Scientific Panels

- Draft and adopt scientific outputs on general health issues and regulated products

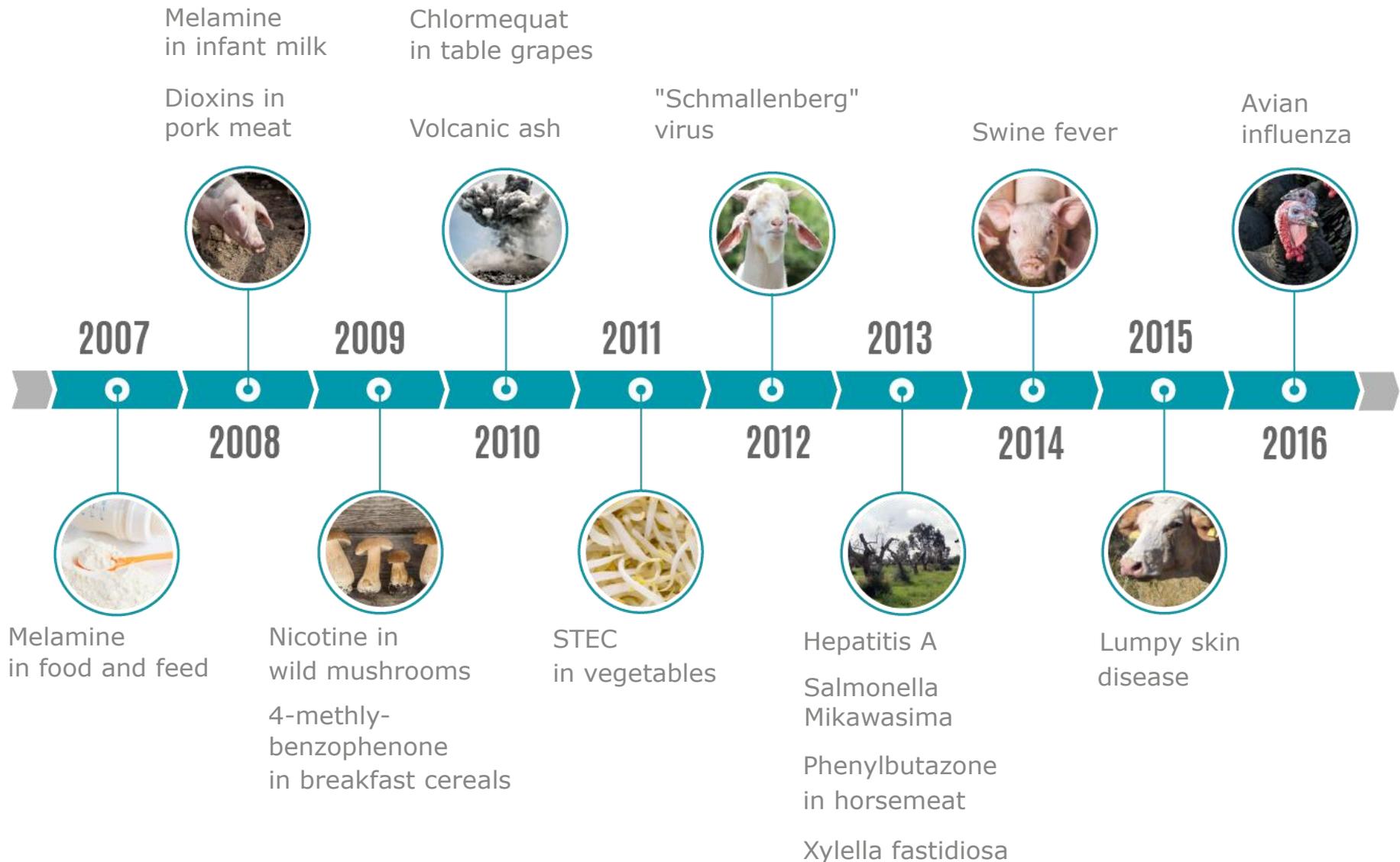
Staff

- Support panel work e.g. data collection
- Produce scientific and technical advice
- Communication

THE SCIENTIFIC PANELS



URGENT REQUESTS FOR SCIENTIFIC ADVICE



Who we work with

OUR PARTNERS



**Individual
experts**



**National food
safety
organisations**



**International
organisations**



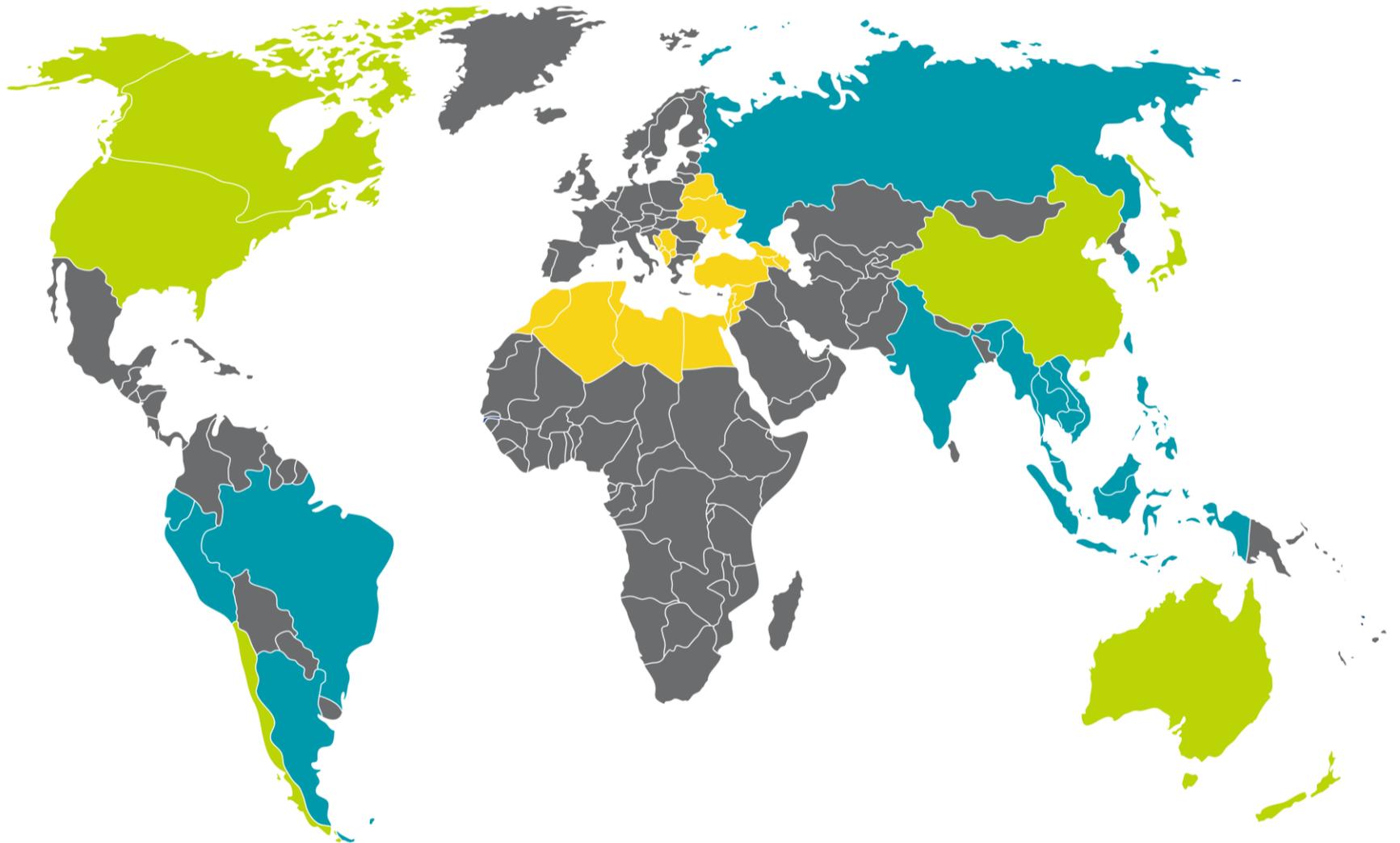
**Research
institutes &
academia**

WITHIN EUROPE...

- National food safety agencies from 28 EU Member States
- 400 research institutes
- EU Agencies

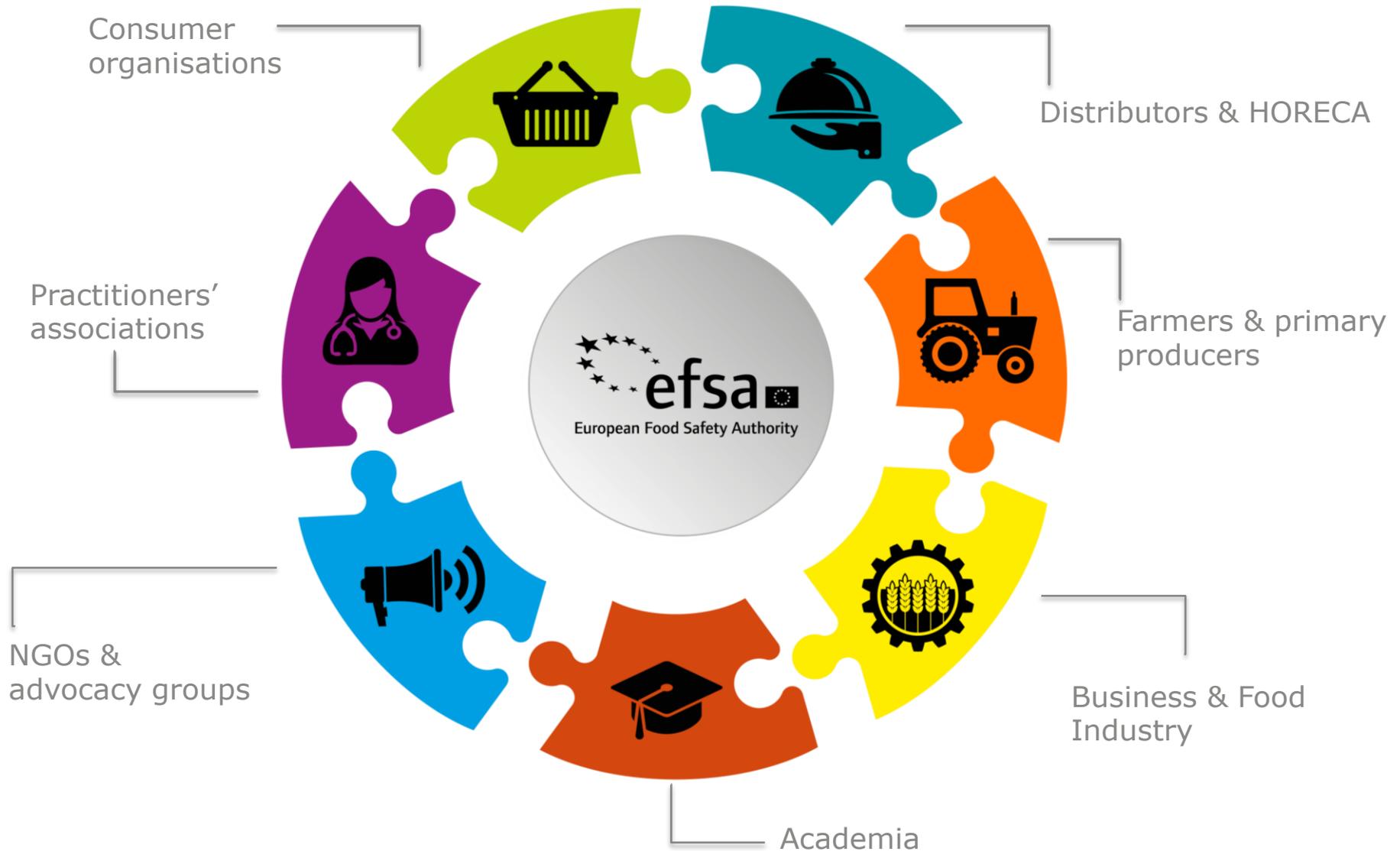


OUTSIDE EUROPE...



-  Partners
-  Established cooperation
-  IPA/ENP countries

OUR STAKEHOLDERS



Risk communication

EFSA'S MANDATE IS TO ...



Reg (EC) No 178/2002

Art. 3 Other definitions

Risk communication means the interactive exchange of information...throughout the risk analysis process...including the explanation of risk assessment findings and the basis of risk management decisions;

Art. 23 Tasks of the Authority

To ensure that the public and interested parties receive rapid, reliable, objective and comprehensible information in the fields within its mission;

Art. 40 Communications from the Authority

- Communicate on its own initiative
- Disseminate information material for the general public
- Promote coherence in the risk communication process
- Ensure appropriate cooperation with regard to public information campaigns

RISK COMMUNICATION IS

Bridging the gap
between science and
the consumer

Promoting and
disseminating
consistent messages

Understanding
consumer perception
of food and food
safety risks

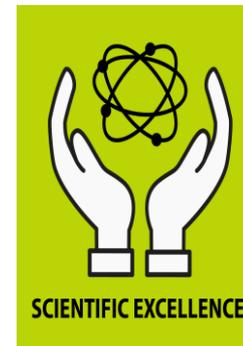
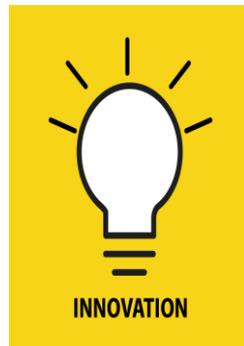
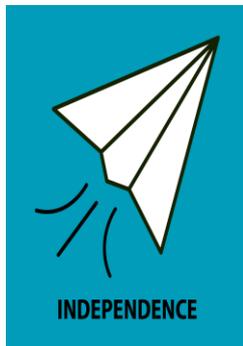


COMMUNICATION, ENGAGEMENT AND COOPERATION - MISSION & VALUES

Provide consistent, accurate and timely communication

Facilitate dialogue and exchange of knowledge

Strengthen EFSA's reputation



WHY COMMUNICATION AND ENGAGEMENT MATTERS

Building trust in the EU food safety system

Enhancing reputation & credibility of EFSA and our experts

Bringing science closer to stakeholders and citizens

WHO DOES EFSA COMMUNICATE WITH?



RISK MANAGERS



POLICY MAKERS



RISK ASSESSORS



**SCIENTIFIC
COMMUNITY**

efsa



STAKEHOLDERS



PARTNERS



**CONCERNED
INDIVIDUALS**



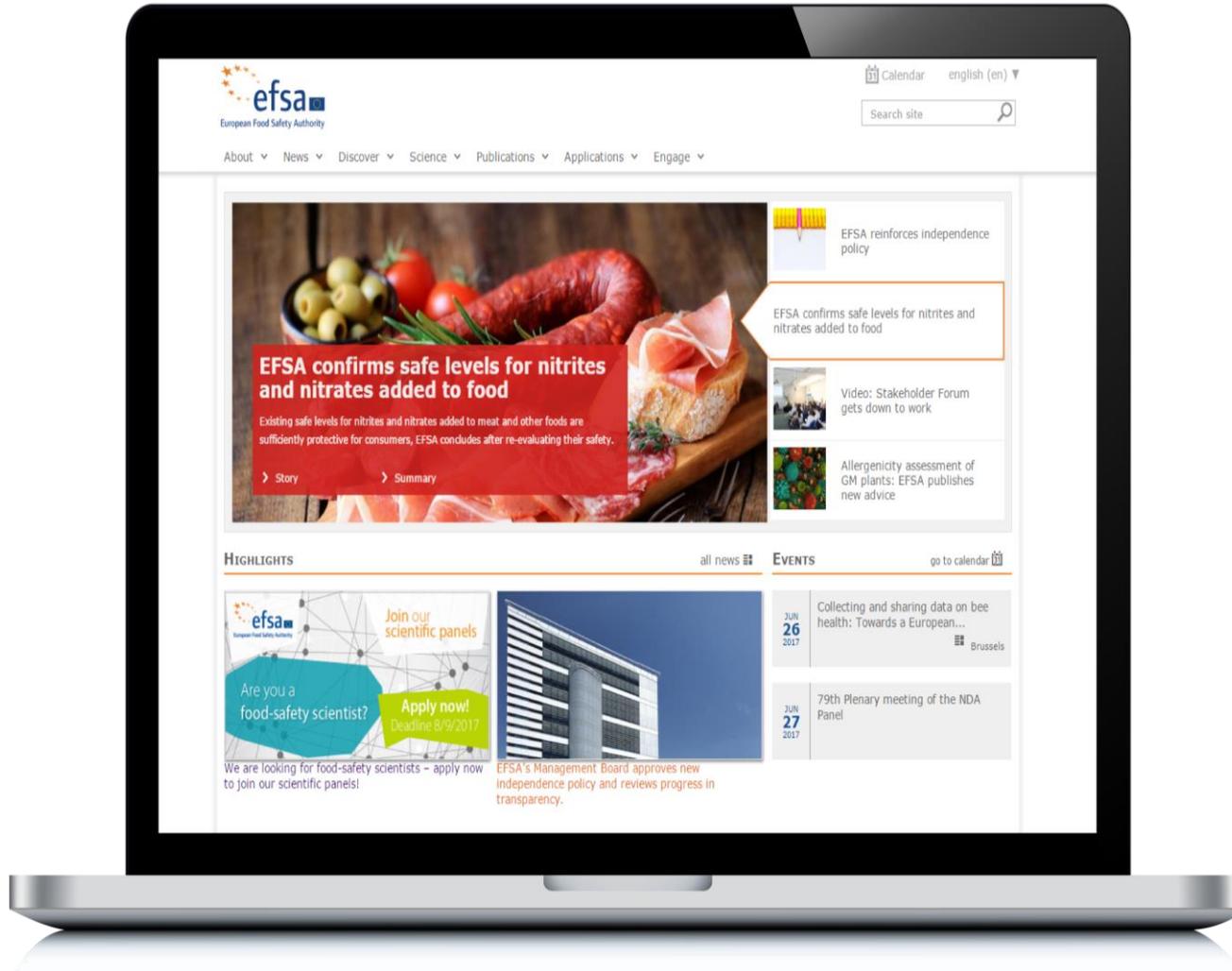
MEDIA

DISSEMINATING EFSA'S SCIENCE



**A toolbox
approach**

WEBSITE



HOW?

MULTIMEDIA

- Videos
- Interactive tools
- Infographics,
- Data visualisation

EFSA WEBSITE

- News,
- Topics
- Alerts,
- Newsletter
- Lay Summaries
- Factsheets
- Events

EFSA JOURNAL

- All EFSA scientific outputs



SOCIAL MEDIA

- Twitter,
- LinkedIn
- YouTube

SCIENTIFIC OUTREACH

- Science networks
- Infosessions
- Scientific Conferences
- Webinars

SOCIAL MEDIA



Main account launched in 2012

- Followers: **+18k**

Thematic accounts launched 2016

- @Plants_EFSA
- @Methods_EFSA



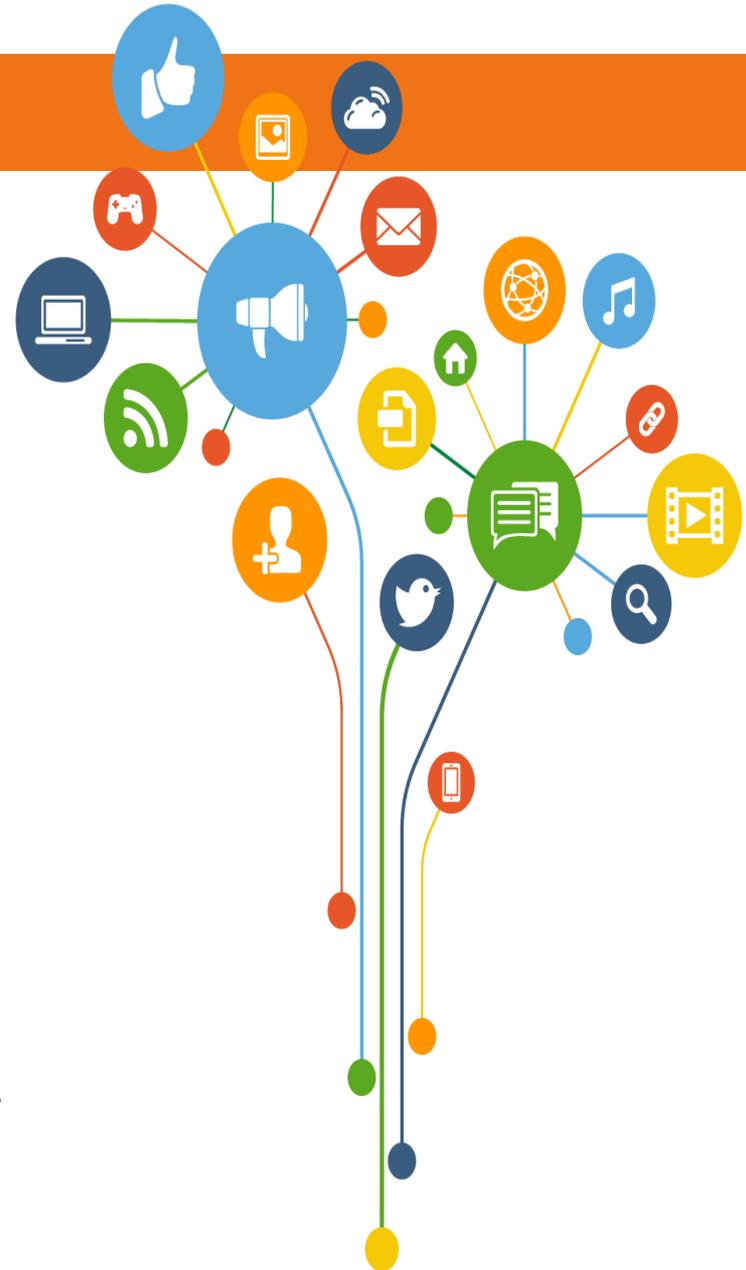
Channel opened in 2012

- **+300** videos
- **+630k** views



LinkedIn account launched in 2012

- **+23k** followers



PDF

Info

References

Figures



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Scientific Opinion

Malachite green in food

EFSA Panel on Contaminants in the Food Chain (CONTAM)

First published: 27 July 2016 [Full publication history](#)

DOI: 10.2903/j.efsa.2016.4530 [View/save citation](#)

Cited by: 0 articles [Citation tools](#)

 **66**

Requestor: European Commission

Question number: EFSA-Q-2014-00815

Panel members: Jan Alexander, Lars Barregård, Margherita Bignami, Sandra Ceccatelli, Bruce Cottrill, Michael Dinovi, Lutz Edler, Bettina Gr Kraupp, Christer Hogstrand, Laurentius (Ron) Hoogenboom, Helle Katrine Knutsen, Carlo Stefano Nebbia, Isabelle Oswald, Annette Peterse Vera Maria Rogiers (until 9 May 2016), Martin Rose, Alain-Claude Roudot, Tanja Schwerdtle, Christiane Vleminckx, Günter Vollmer and Heat Wallace

Acknowledgements: The Panel wishes to thank the members of the Standing Working Group on non-allowed pharmacologically active substances in food and feed and their reference points for action (2015–2018): Metka Filipič, Peter Fürst, Laurentius (Ron) Hoogenboom, Ar Katrine Lundebye, Carlo Stefano Nebbia, Michael O'Keefe and Rolaf Van Leeuwen for the preparatory work on this scientific output, the expert: Eva Persson, and EFSA staff members: Katleen Baert and Sofia Ioannidou for the support provided to this scientific opinion. The CO Panel acknowledges all European competent institutions and other stakeholders that provided occurrence data on malachite green and leucomalachite green in food, and supported the data collection for the Comprehensive European Food Consumption Database.

Adopted: 24 June 2016

✉ Correspondence: contam@efsa.europa.eu



View Issue TOC
Volume 14, Issue 7
July 2016

Abstract

Malachite green (MG) has been used globally in aquaculture but is not registered for use in food-producing animals in the European Union. The European Commission requested EFSA to evaluate whether a reference point for action (RPA) of 2 µg/kg for the sum of MG and its major metabolite leucomalachite green (LMG) is adequate to protect public health. Available occurrence data were not suitable for a reliable exposure assessment. The hypothetical dietary exposure was calculated, considering the RPA as occurrence value for all types of fish, fish products and crustaceans. Mean dietary exposure across different European dietary surveys and age classes would range from 0.1 to 5.0 ng/kg body weight (bw) per day. For high and frequent fish

Text size Share

- Abstract
- Summary
- 1 Introduction
- 2 Data and methodologies
- 3 Assessment
- 4 Conclusions
- 5 Recommendations
- Documentation provided to EFSA
- Abbreviations

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Wiley Online Library

Scientific Opinion on the risks to plant health posed by *Xylella fastidiosa* in the EU territory, with the identification and evaluation of risk reduction options

Overview of attention for article published in EFSA Journal, January 2015



66

About this Attention Score

In the top 5% of all research outputs scored by Altmetric

MORE...

Mentioned by

- 5 news outlets
- 1 blog
- 1 policy source
- 12 tweeters
- 9 Facebook pages

Readers on

- 22 Mendeley

SUMMARY	News	Blogs	Policy documents	Twitter	Facebook
<p>Title Scientific Opinion on the risks to plant health posed by <i>Xylella fastidiosa</i> in the EU territory, with the identification and evaluation of risk reduction options</p> <p>Published in EFSA Journal, January 2015</p> <p>DOI 10.2903/j.efsa.2015.3989</p> <p>Authors EFSA Panel on Plant Health (PLH)</p>					

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TWITTER DEMOGRAPHICS MENDELEY READERS ATTENTION SCORE IN CONTEXT

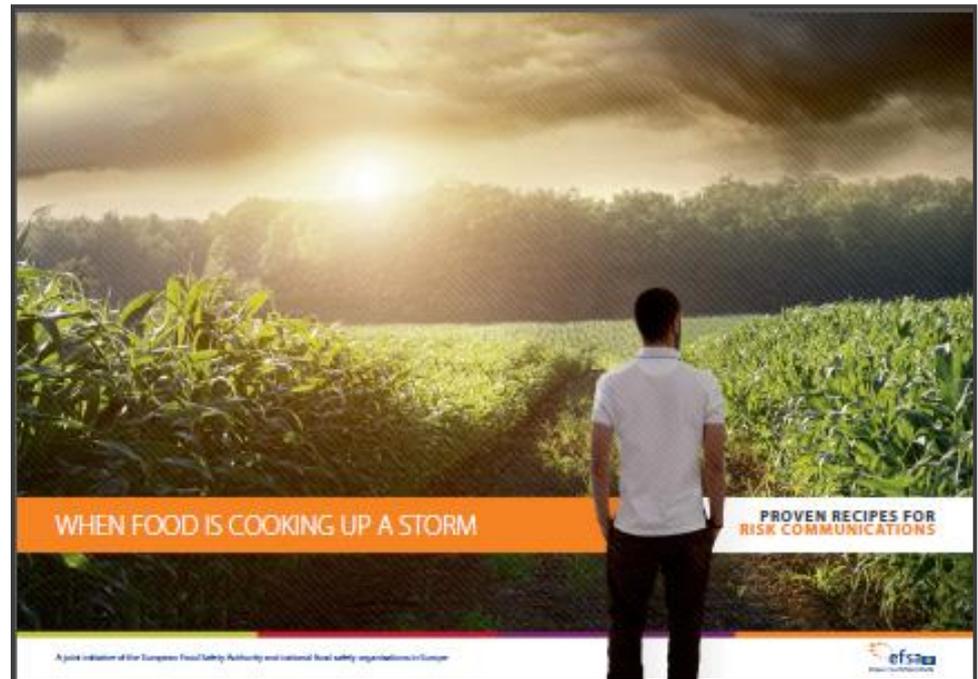
The data shown below were collected from the profiles of 12 tweeters who shared this research output. [Click here to find out more about how the information was compiled.](#)



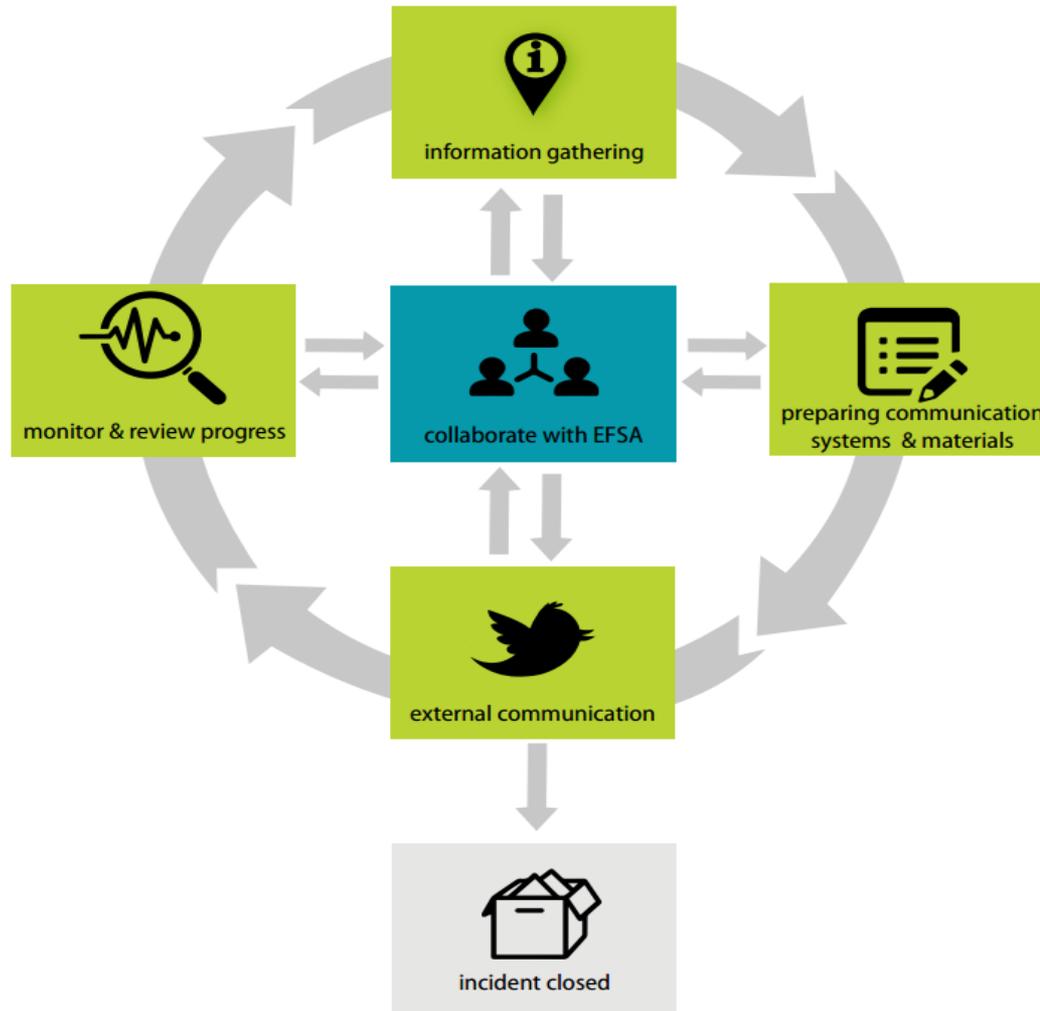
SHARING EXPERTISE: COMMUNICATION EXPERTS NETWORK

When food is cooking up a storm - Proven recipes for risk communication

- Introduction and objectives
- Principles guiding good risk communication
- Openness; Transparency; Independence; Responsiveness/Timeliness
- Factors impacting on level and type of communications
- Tools and channels
- Learning from experience

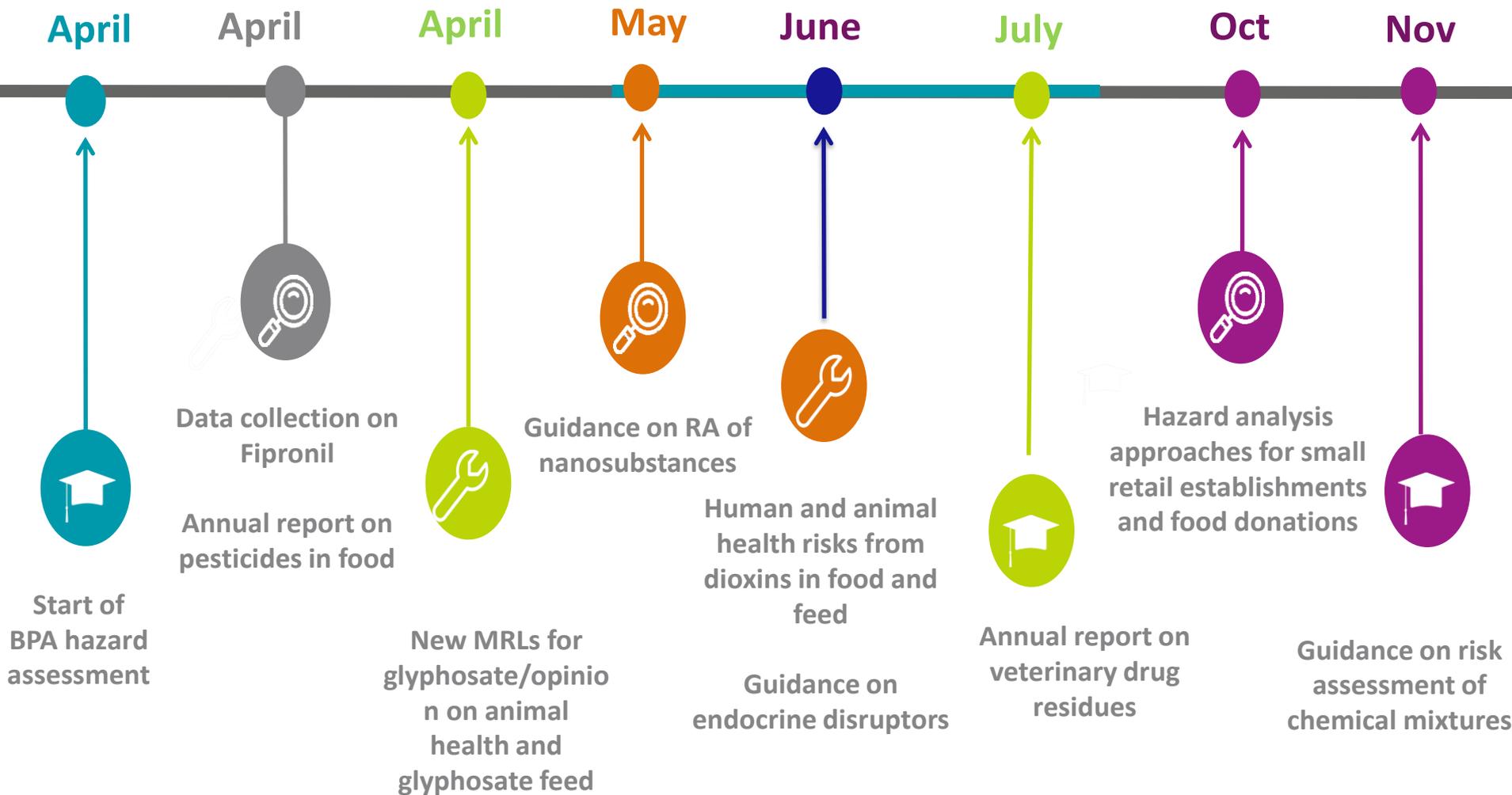


PRINCIPLES OF COMMUNICATING DURING AN INCIDENT



Recent examples

COMMUNICATION HIGHLIGHTS



MEDIA HIGHLIGHTS (Q1 2018)



Press point closing the visit of French Delegation



Bruxelles veut tirer les leçons de l'affaire du glyphosate



Resistenza antibiotici 'minaccia salute pubblica' Ue



EU expected to vote on pesticide ban after major scientific review



Il est temps d'arrêter le grand manège des pesticides !



EU Commission wants new Powers to vet product safety



Pesticides Give Bees a Hard Time



Press point closing the PEST Committee



Dans les Balkans, le vaccin salvateur



Patatine, biscotti & Co: nuovi obblighi per chi li produce, cibi meno a rischio



BBC interview with José Tarazona on neonicotinoids



Microplastics are found in more than 90 PERCENT of popular brands of bottled water



Neue Acrylamid-Richtlinien EU verbietet starkes Frittieren von Pommes



Los insecticidas neonicotinoides son un riesgo para las abejas, según la EFSA



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